



Warranty claim procedure:

Please report the potentially defective devices to your supplier to identify.

Supplier is required to send the warranty claim form to ATESS or authorized service partner with all the necessary information.

Customers must present this warranty card, inverter purchasing & Installation invoice, and other related materials as well if required.

Please note ATESS reserve the ultimate explanation right on this warranty card.

Please fill in the required information below when your device is defective, scan and send it to your supplier or email your supplier with all the information

End User Information

Customer name:

Phone number:

Email:

Detailed address:

Product Information

Inverter Model:

Serial No.(S/N):

Purchase date:

Dealer/Installer:

Commissioning data:

AT - WA - 01 - A - 00

Warranty Card

Manufacturer:

Shenzhen Ateess Power Technology Co.,Ltd

1st Floor of Building 3 at Sector B and 3rd Floor of Building 9,
Henglong Industrial Park, Shuitian, Baoan District, Shenzhen

T: +86 755 2998 8492

F: +86 755 2998 5623

E: info@atesspower.com

Importer:

AUSTRALIA ATESS POWER TECHNOLOGY PTY LTD

UNIT 10 , 105A VANESSA STREET , KINGSGROVE NSW 2208

T: +61 2 9150 0408

E: admin@myaccountingservices.com.au

ATESS Factory Warranty

For the inverter with this warranty card you purchased, you receive a ATESS factory warranty valid for 5 years from the date of installation and no more than five and a half years from the delivery date from Ates Power Technology Co.,Ltd.

This warranty includes all defects of design, components and manufacturing.

Excluded from warranty are damages due to:

- Breaking the product seal (opening the casing) without proper approval
- Transport damage
- Incorrect installation or commissioning
- Failure to observe the user manual, the installation guide, and the maintenance regulations
- Unauthorized Modifications, changes, or attempted repairs
- Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g., lightning, over voltage, storm, fire)

If you would like to purchase an extension of ATESS factory warranty based on the 5 year term of ATESS factory warranty, please contact ATESS to get the price and an extending warranty card for apply.

Warranty condition

If a device becomes defective during the agreed ATESS factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected by ATESS:

- Repaired by ATESS, or
- Repaired on-site, or
- Exchanged for a replacement device of equivalent value according to model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new certificate since your entitlement is documented at ATESS.

Excessiveness in the meaning above exists in particular if the cost of the measures for ATESS would be unreasonable

- In view of the value that the device would have without the defect,
- Taking into account the significance of the defect, and
- After consideration of alternative workaround possibilities that ATESS customers could revert to without significant inconvenience.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.